



Returns & Exchanges

To make your return or exchange as easy as possible, please complete this form in full and send it to webshop@ampelmann.de.

Please note our return policy:

- ✓ Returns are possible within **14 days** of receiving the goods.
- ✓ Items must be **unworn, unused**, and in their **original packaging**.
- ✓ **Food and hygiene products** are excluded from exchanges.
- ✓ Return shipping costs: **Free within Germany**.
- ✓ Unpaid packages will not be accepted.

Important: Please list all items you wish to return or exchange in the table below. Only fully completed forms can be processed.

Order No.: Order date:

Reason for return: 1 defective, 2 too small, 3 too large, 4 wrong item

Article number	Article name	Quantity	Reason for return (1-4)	Exchange (Yes/No)	Replacement article (article number)

After we have personally checked your form, you will receive your DHL postage label by email.

As soon as we have received and checked your return, we will refund the purchase amount or send you the desired exchange item.

If you have any questions, please contact our customer service.

AMPELMANN GmbH